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NetControl & Zabbix v5.4

Application Note

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Document revisions

Ver	rsion	Date	A brief description of the changes introduced
1	1.2	09.02.2022	The document has been edited entirely for Zabbix v5.4
1	.01	27.06.2018	Added information for manually adding "Value Mappings" before importing into newer versions of Zabbix.
1	.00	-	Initial version

Legend:

The text contains additional and useful information that explains specific situations and features.

The text contains essential information that you must read!

1. Introduction

NetControl has SNMP access to all its parameters, which makes it an extremely convenient device for integration into ready-made systems for measuring and graphical presentation of information.

One such tool is <u>Zabbix (www.zabbix.com</u>) - open source software (paid support option) for Enterprise monitoring in a very wide range of areas. Its functionality is significantly richer than that of the Cacti, but it is also more difficult to work with. The basic concept of Zabbix is to gain full access to the parameters (including databases, specific parameters through client scripts, etc.) through a daemon of the monitored machine. In addition to this concept, access via IPMI, JMX and SNMP is also supported, which we will use to access **NetControl**.

In this document we will briefly show you how you can integrate NetControl into Zabbix. This will allow you to get graphically the values of temperature, bus (Unet) voltage, output status and alarm input. This document provides only the basic steps for setting up and visualizing data, but for other Zabbix features (such as notifications, triggers, user access, etc.) you will need to study the software in more detail.

2. Adding NetControl to Zabbix

2.1. Importing the template file for NetControl

Zabbix has a Template system, so the first step is to load our template for NetControl, which you can download from our site.

The current template is generated under Zabbix v5.4.10: <u>> NetControl HostTemplate for Zabbix v5.4 <</u>

An old version of the template generated under Zabbix v2.4.8 is here: <u>> NetControl HostTemplate for Zabbix v2.0 <</u>

The downloaded archive needs to be unzipped to get the *.xml file. This file should be loaded into Zabbix via the menu: Configuration-> Templates and the Import button at the top right:

Import					×
* Import file	Разглеждане Zabbix	x_Netcontrol	_template_5.4.	xml	
Rules	U	pdate existin	g Create new	Delete missing	
	Groups	✓	~		
	Templates	✓	~		
	Value mappings	✓	~		
	Template dashboards	✓	✓		
	Template linkage		✓		
	Items	✓	✓		
	Discovery rules	✓	✓		
	Triggers	✓	✓		
	Graphs	✓	✓		
	Web scenarios	~	~		
				Import	Cancel

2.2. Adding a new device (Host)

Once the template is loaded we can add our specific NetControl (or several devices) in the menu "Configuration->Hosts" and at the top right button "Create Host". The following screen will open for you to fill in your **NetControl** details.

Hosts			
All hosts / Demo NetControl Enabled SNM	P Items 45 Triggers Graphs 5 Discovery rules Web scenarios		
Host Templates 1 IPMI Tags Macro	Inventory Encryption Value mapping		
* Host name	Demo NetControl		
Visible name	Demo NetControl		
* Groups	NetControl × type here to search	Select	
Interfaces	Type IP address DNS name	Connect to	Port Default
	∧ SNMP 192.168.1.111	IP DNS	161
	* SNMP version SNMPv1 ~		
	* SNMP community public]
	Use bulk requests		
	Add		
Description	Demo NetControl		
		11.	
Monitored by proxy	(no proxy) V		
Enabled			
	Update Clone Full clone Delete Cancel		

The important fields are with * - these are the name and IP address or domain of the device, the SNMP port (161 by default), the SNMP read password (the default is 'public'). Uncheck the field "Use bulk requests" (*NetControl* devices do not support reading multiple OIDs with one request) !!!

Then you need to "hook" the template to the device, this is done from the "Templates" tab, where you need to select the "NetControl Device" template.

Hosts

All hosts / Demo NetControl Enabled SNMP	Items Triggers Graphs Discovery rules	Web scenarios
Host Templates 1 IPMI Tags Macros	Inventory Encryption Value mapping	
Linked templates	Name	Action
Link new templates	NetControl Device × type here to search	Select
	Update Clone Full clone Delete	Cancel

2.3. Activate required Items (data sources)

In the Zabbix concept, different monitoring topics/data are attached to each device (Host) - Items. Items, in turn, are grouped into Applications for easier processing.

The *NetControl* device you added automatically received the set of Applications and Items for SNMP access to all NetControl input and output circuits.

In Applications you will see the following data groups Analog Sensors, Analog Sensors RAW and Digital IO.

Because Zabbix cannot directly apply a formula to convert SNMP data (which is needed for conversion to temperature, humidity, etc.), the "RAW" group has been created, which extracts SNMP data in kind (ie the value of the analog-to-digital converter from 0 to 1023) and the other group of Analog Sensors, which is of the "Calculated" type and does not actually collect data, but converts the latest data collected by the "RAW" group.

The next screen shows all the Items in the Analog Sensors RAW group - these are actually the SNMP access objects to each of the hardware-available analog inputs in the NetControl platform. Different models use a different part of this set, and the NetControl User Guide for each model has a "Connection between channels and SNMP access objects" section. You can disable unused ones, to avoid sending unnecessary SNMP requests.

TAGS Application: Analog Sensor +13 Application: Analog Sensors RAW 8 Application: Digital IO +24									
TYP Calc	TYPES Calculated 0 SNMP agent 8								
TYP Num	E OF INFO neric (float	RMATION) 0 Numeric (unsigned) 8							
STAT Disa	rus Ibled 0 E	nabled 8							
	Wizard	Name 🔺	Triggers	Key	Interval	History	Trends	Туре	Status
	•••	NetControl Device: Analog OID 25 Raw Input (Sensor 1)		netcontrol.ch25.raw	30	90d	365d	SNMP agent	Enabled
	•••	NetControl Device: Analog OID 26 Raw Input (Voltage)		netcontrol.ch26.raw	30	90d	365d	SNMP agent	Enabled
	•••	NetControl Device: Analog OID 27 Raw Input (Reserved)		netcontrol.ch27.raw	30	90d	365d	SNMP agent	Enabled
		NetControl Device: Analog OID 28 Raw Input (Sensor 2)		netcontrol.ch28.raw	30	90d	365d	SNMP agent	Enabled
		NetControl Device: Analog OID 29 Raw Input (Sensor 3)		netcontrol.ch29.raw	30	90d	365d	SNMP agent	Enabled
	•••	NetControl Device: Analog OID 30 Raw Input (Sensor 4)		netcontrol.ch30.raw	30	90d	365d	SNMP agent	Enabled
	•••	NetControl Device: Analog OID 31 Raw Input (Alarm 1)		netcontrol.ch31.raw	30	90d	365d	SNMP agent	Enabled
	•••	NetControl Device: Analog OID 32 Raw Input (Alarm 2)		netcontrol.ch32.raw	30	90d	365d	SNMP agent	Enabled

For example, for *NetControl 4R4S1A* you have used channel numbers 25 (Sensor 1), 28 (Sensor 2), 29 (Sensor 3), 30 (Sensor 4), 31 (Alarm) (these are the data for column [P] of the manual). The same number is also entered in the Item names, so you can easily decide which channels to activate and which not!

Once you have activated the required monitoring data channels, you can go to the "Analog Sensors" group, which looks like the following screen. We have introduced the typical sensors that **NetControl** works with: temperature, humidity, voltage, alarm, current. Especially for temperature and humidity, ready-made items are defined for the various channels to which the sensor can be attached. Here you can not disable topics that will not be used, as they are actually related to RAW data and do not change SNMP requests to the device.

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Wizard	Name 🛦	Triggers	Кеу	Interval	History	Trends	Туре	Status
•••	NetControl Device: Alarm 1		netcontrol.alarm1	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Alarm 2		netcontrol.alarm2	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Analog OID 25 Raw Input (Sensor 1)		netcontrol.ch25.raw	30	90d	365d	SNMP agent	Enabled
	NetControl Device: Analog OID 26 Raw Input (Voltage)		netcontrol.ch26.raw	30	90d	365d	SNMP agent	Enabled
•••	NetControl Device: Analog OID 27 Raw Input (Reserved)		netcontrol.ch27.raw	30	90d	365d	SNMP agent	Enabled
•••	NetControl Device: Analog OID 28 Raw Input (Sensor 2)		netcontrol.ch28.raw	30	90d	365d	SNMP agent	Enabled
•••	NetControl Device: Analog OID 29 Raw Input (Sensor 3)		netcontrol.ch29.raw	30	90d	365d	SNMP agent	Enabled
•••	NetControl Device: Analog OID 30 Raw Input (Sensor 4)		netcontrol.ch30.raw	30	90d	365d	SNMP agent	Enabled
•••	NetControl Device: Analog OID 31 Raw Input (Alarm 1)		netcontrol.ch31.raw	30	90d	365d	SNMP agent	Enabled
•••	NetControl Device: Analog OID 32 Raw Input (Alarm 2)		netcontrol.ch32.raw	30	90d	365d	SNMP agent	Enabled
•••	NetControl Device: Current Average		netcontrol.current	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Humidity Sensor 1		netcontrol.hum.s1	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Humidity Sensor 2		netcontrol.hum.s2	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Humidity Sensor 3		netcontrol.hum.s3	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Humidity Sensor 4		netcontrol.hum.s4	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Temperature Sensor 1		netcontrol.temp.s1	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Temperature Sensor 2		netcontrol.temp.s2	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Temperature Sensor 3		netcontrol.temp.s3	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Temperature Sensor 4		netcontrol.temp.s4	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Voltage ACrms		netcontrol.voltac	30	90d	365d	Calculated	Enabled
•••	NetControl Device: Voltage [062VDC]		netcontrol.voltdc62	30	90d	365d	Calculated	Enabled

You can easily copy and modify these themes by opening them and using the Clone button. Briefly about the more important settings of each topic (Item):

Type – Calculated, Items SNMPv1 - determines the way the data is extracted (for the RAW group it is SNMPv1 and the corresponding OID, and for this group it is Calculated)

Key – unique name of the data being extracted. The name is further used in formulas and other data processing

Formula – valid only for Calculated objects. The example shows the formula for calculating the temperature of the respective RAW object (it is cited with its Key).

Value Mapping – we use this parameter for digital outputs and alarm inputs. At the alarm input

hosts / Demo NetControl El	nabled SNMP Items	45 Triggers	Graphs 5	Discovery rules	Web scenarios	
m Tags 1 Preprocessing						
Parent items	NetControl Device					
* Name	Humidity Sensor 1					
Туре	Calculated	1				
* Key	netcontrol.hum.s1					
* Formula	round((125*last(//	netcontrol.cl	n25.raw)/10	023)-6,0)	11.	
Type of information	Numeric (float)	\sim				
Units	% RH					
* Update interval	30					
Custom intervals	Туре	Interval		Period	Action	
	Flexible Scheduli	ing 50s		1-7,00:00-24:00	Remove	
	Add					
* History storage period	Do not keep history	Storage period	i 90d			
* Trend storage period	Do not keep trends	Storage period	365d			
Value mapping					Select	
Populates host inventory field	-None-	~				
Description					11	
Enabled	✓					
	Update Clone	Execute nov	/ Test	Clear history a	nd trends Delete	Cancel

we have defined that 1 = Open, 0 = Closed (this type of definition is set by the Hosts menu - for each Host there is a submenu "Value mapping").

The **NetControl** outputs (relays) are retrieved directly (without going through RAW) and their Items are defined in the Application:DigitalO group. There is a list of all possible outputs (24 in number), but those that your NetControl model has may be smaller. The connection between the channel available in a particular model and the Digital IO theme is again made through the user manual and the parameter [P] of the table with the connection between the channel and the SNMP object. For example, the 'Line 1' relay in most models is 'Output 9' from DigitalIO objects.

IMPORTANT !!! The 24 Digital IO objects are Disabled by default. Activate the ones you want to monitor as a status. Activation is related to downloading the site status data via SNMP!

2.4. Graphs

The template has several basic graphs defined (temperature, humidity, alarm). You are free to create new graphics by opening one of the ready ones and cloning it with the Clone button.

There is nothing specific in the graphics settings other than setting Items, ie. the data from which the graph will be drawn. Here you can choose from all Analog Sensors and Digital IO objects, you can even combine several on one graphic.

2.5. Access the device data

Once you have correctly added the Host, with the required Items activated and the required Graphs created, you can view all the data for your device from the central Monitoring menu.

"Latest Data" - provides tabular information with the latest data for all active Items (what you will see will differ depending on the activated topics)

Latest data				5
				Filter 🗸
Host gro Ho	type here to search Demo NetControl × type here to search	Select Tags And/Or Select tag Add	Or Contains V value	Remove
Na	ame	Show details	Show items without data	
		Apply Reset		
Host	Name 🛦	Last check Last value	Change Tags	
Demo NetControl	Alarm 1	2022-02-09 15:30:14 Closed (0)	Application: Analog S	Graph
Demo NetControl	Alarm 2	2022-02-09 15:30:15 Closed (0)	Application: Analog S	Graph
Demo NetControl	Analog OID 25 Raw Input (Sensor 1)	2022-02-09 15:29:46 507	-1 Application: Analog S	Graph
Demo NetControl	Analog OID 26 Raw Input (Voltage)	2022-02-09 15:29:47 22	Application: Analog S	Graph
Demo NetControl	Analog OID 27 Raw Input (Reserved)	2022-02-09 15:29:48 33	Application: Analog S	Graph
Demo NetControl	Analog OID 28 Raw Input (Sensor 2)	2022-02-09 15:29:49 97	+1 Application: Analog S	Graph
Demo NetControl	Analog OID 29 Raw Input (Sensor 3)	2022-02-09 15:29:50 95	-45 Application: Analog S	Graph
Demo NetControl	Analog OID 30 Raw Input (Sensor 4)	2022-02-09 15:29:51 127	+7 Application: Analog S	Graph
Demo NetControl	Analog OID 31 Raw Input (Alarm 1)	2022-02-09 15:29:52 2	Application: Analog S	Graph
Demo NetControl	Analog OID 32 Raw Input (Alarm 2)	2022-02-09 15:29:53 441	+33 Application: Analog S	Graph
Demo NetControl	Current Average	2022-02-09 15:29:54 -203.5679 VAC	rms -21.9941 VA Application: Analog S	Graph
Demo NetControl	Humidity Sensor 1	2022-02-09 15:29:55 56 % RH	Application: Analog S	Graph
Demo NetControl	Humidity Sensor 2	2022-02-09 15:29:56 6 % RH	Application: Analog S	Graph
Demo NetControl	Humidity Sensor 3	2022-02-09 15:29:57 6 % RH	-5 % RH Application: Analog S	Graph
Demo NetControl	Humidity Sensor 4	2022-02-09 15:29:58 10 % RH	+1 % RH Application: Analog S	Graph
Demo NetControl	Output 9	2022-02-09 15:29:52 Relay OFF (0)	Application: Digital IO	Graph
Demo NetControl	Temperature Sensor 1	2022-02-09 15:29:53 113.5 °C	-0.4 °C Application: Analog S	Graph
Demo NetControl	Temperature Sensor 2	2022-02-09 15:29:54 -18.7 °C	+0.3 °C Application: Analog S	Graph
Demo NetControl	Temperature Sensor 3	2022-02-09 15:29:55 -19.4 °C	-14.6 °C Application: Analog S	Graph
Demo NetControl	Temperature Sensor 4	2022-02-09 15:29:56 -9 °C	+2.3 °C Application: Analog S	Graph
Demo NetControl	Voltage ACrms	2022-02-09 15:29:57 3.4 VACrms	Application: Analog S	Graph

2.6. Other possibilities

Useful functionality in Zabbix are the so-called "Trigers" - these are dependencies in the data on the input parameters that cause some action in Zabbix. The action can be just a status in the main screen, sending an e-mail, giving a command/script.

Theoretically, a trigger from one NetControl device could send an SNMP command (for example, turn on relay 1) to another or the same device. However, for this purpose there is no built-in functionality for sending SNMP as part of Action and it is necessary to create an external script (bash, perl, etc.) to send the necessary snmp-set command, and it itself to be called by Zabbix in the presence of specific conditions.